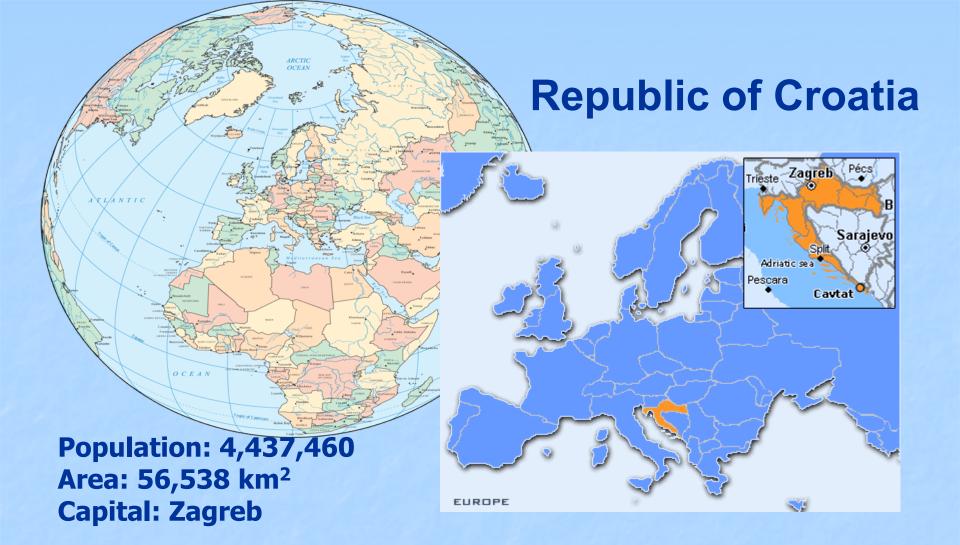


Project Lifelong Learning of Librarians in Croatia

Davorka Bastić Tatjana Nebesny Zagreb City Libraries



20 counties and City of Zagreb 423 municipalities and 123 cities

1000 islands













Zagreb - the capital (800,000 inhabitants)

ZAGREB CITY LIBRARIES:

- ☐ modern organized and computerized network of public libraries in the City of Zagreb
- ☐ the biggest public library in Croatia
- □ central library service for public and school libraries in the City of Zagreb and the County of Zagreb



STATISTICS FOR THE YEAR 2008

- □ space: 17,600 m² (insufficient)
- ☐ staff: 553
- □ collection: 2,166,346 book volumes
 - + AV and other materials
- □ serial publications: 2.179 titles
- □ registered members: 323,414
- ☐ loan: 5,188,724 items
- □ more than 21.000 events for children, young people and adults with 200,000 visitors





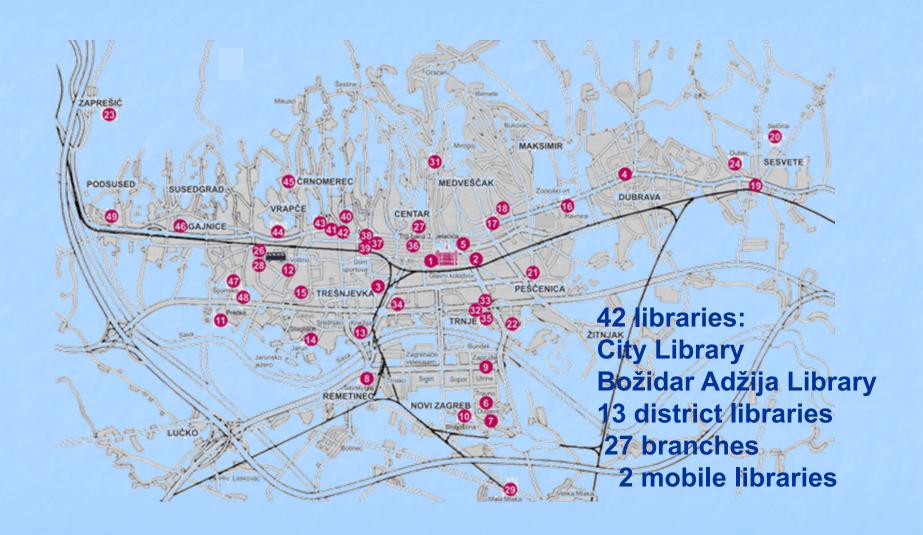


ZAGREB CITY LIBRARIES STRUCTURE

COUNTY CENTRAL SERVICE CITY LIBRARY BOŽIDAR ADŽIJA LIBRARY MOBILE LIBRARY SERVICES (2 BIBLIOBUSES) LOCAL BRANCH LIBRARY **Branch** (ex local district library) **Branch**



ZAGREB CITY LIBRARIES NETWORK



LIS Education in Croatia

- until 1960 a state examination for librarians
- 1961 the first programe of postgraduate studies (LDI)
- -1976 new programme Faculty of Philosophy (University of Zagreb):
 - interdisciplinary approach open to student of any academic field
 - two-year study programme
- -1986 four year programme in Information Science (ALM studies)
 - the last generation enrolled 2006
- 2005 the Bologna reform (3+2 cycle)



Since establishment LIS program at University in Zagreb

- more than 850 students had graduated

1997 – Library Act only graduate librarians in libraries

New LIS graduate programs

- 1999 at University of Osijek
- 2003 at University of Zadar

Professional Staff Zagreb City Libraries

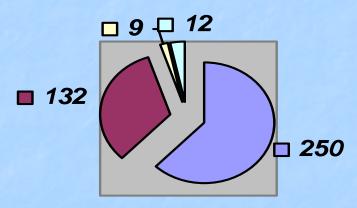
Staff 553

Professional staff 382

- Librarian 250

- Assistant

librarian 132



- □ graduate librarian
- assistant librarian
- □ senior librarian, adviser
- □ *Ma*, *Ph*. *D*.



customers are very demanding

Librarians must keep
their knowledge and skills
at the highest possible level,
to ensure provision of
efficient and good value services.

Lifelong learning

- all forms of formal and informal learning,
- learning that occurs in the workplace.

PROFESSIONAL TRAINING in ZCL

□ regular professional seminars for newcomers
 □ regular professional meetings:

 Informative Wednesday
 Informative Tuesday
 □ lectures for school librarians
 □ lectures, presentations and workshops
 □ publishing professional literature
 □ LIS Collection
 □ lectures in other Croatian public libraries

trainers are librarians from Zagreb City Libraries

2001 - Open Society Institution in Budapest an international call for project upon the establishment of training centre for librarians

- Department of Information Science, University of Zagreb
- The National and University Library
- The Zagreb City Libraries
- Croatian Library Association

a project proposal semiofficial coalition

co – operation partnership

Department of Information Science, University of Zagreb

- structured subject content of training courses

The National and University Library –

- offered its premises and equipment
- offered specialists as trainers
- administrative support

The Zagreb City Libraries

- supported the proposal
- offered its premises and equipment
- offered specialists as trainers

Croatian Library Association

- supported the proposal
- offered specialists in the various library fields as trainers

Training Centre for Continuing Education of Librarians in Croatia

- due to initial funds started in 2002
- today is still the most important provider of continuing professional education for librarians in Croatia

Financing

- partly supported by Ministry of Culture
- small fees for the participants

Principles

- modular structure
- flexibility
- up-to-date
- comprehensive
- each theme at least twice a year / 2 trainers
- one day courses: 4, 5, 6 hours
- location Zagreb (NUL, ZCL, UZ)
- and other cities in Croatia

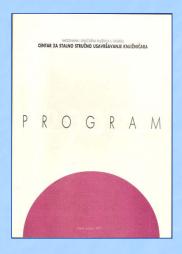
Moduls

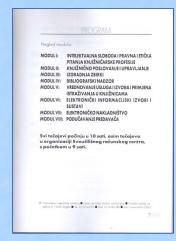
I.	INTELLECTUAL FREEDOM	- 20 hours / 2 courses
II.	MANAGEMENT ISSUES IN LIBRARIES	- 74 hours / 8 courses
III.	RESEARCH AND EVALUATION IN LIBRARIES	- 36 hours / 6 courses
IV.	COLLECTION DEVELOPMENT	- 56 hours / 6 courses
V.	BIBLIOGRAPHIC CONTROL	- 148 hours / 13 course
VI.	NETWORK BASED INFORMATION SERVICES	- 44 hours / 5 course
VII.	INFORMATION AND COMMUNICATION	
	SERVICES	- 40 hours / 6 courses
VIII.	TRAINING THE TRAINERS	- 40 hours / 2 courses
IX.	ELECTRONIC PUBLISHING	- 8 hours / 1course

Zagreb City Libraries

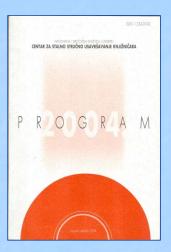
- two librarians are members of the Program Board
- 8 14 are trainers (per year)
- 30 50 participants attend coursesa year

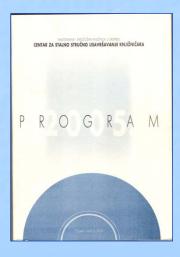
Annual Program Booklets (and on the www.nsk.hr/cssu)

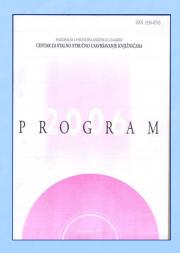






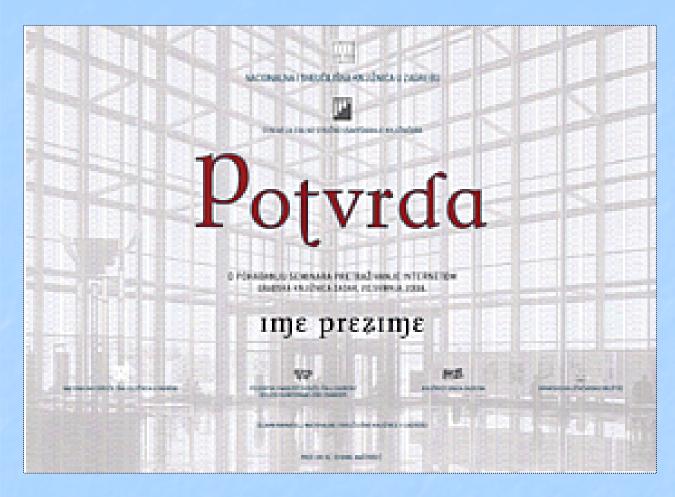




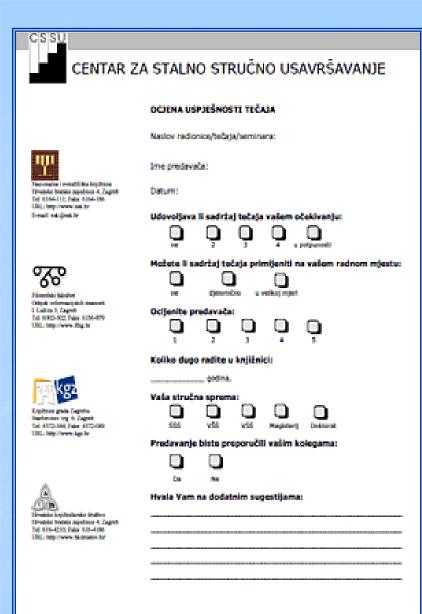








Certificateof attendance

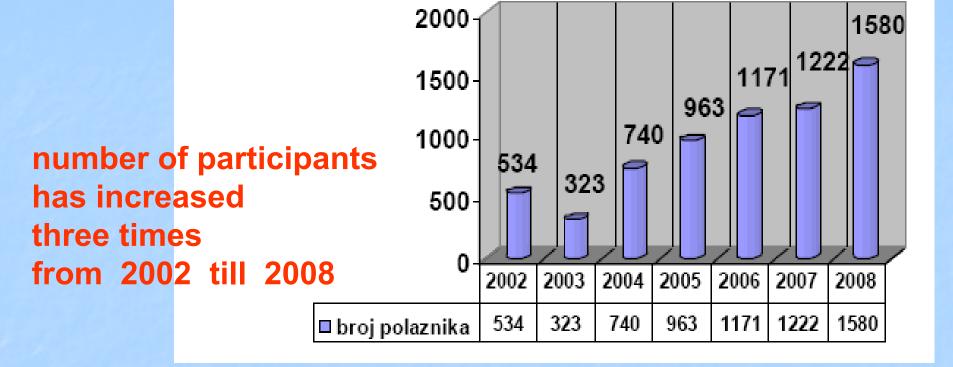


- evaluation form

questionnaire for participants and trainers

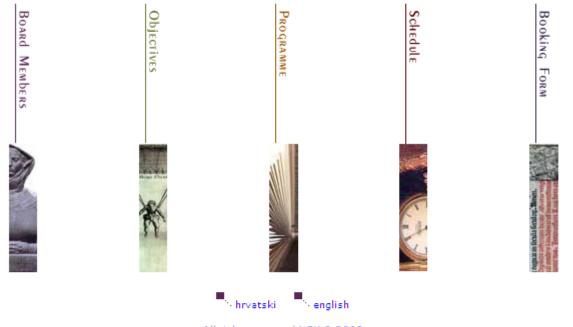
regular annual reports(from 2006 and on the web)





Grad Zagreb Rijeka Split Vinkovci Zadar Pula Šibenik Ösijek Ösijek Krapina	Krapina Karlovac Požega Koprivnica Varaždin Sisak Virovitica Ulbrovnik Gospić
Br. 381 170 162 98 94 92 82 69 53 52 52 pol.	52 48 43 41 39 34 29 25 16

THE TRAINING CENTRE FOR CONTINUING EDUCATION OF LIBRARIANS



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Tuntitled Document



BOARD MEMBERS

Executive Summary

As research, teaching and everyday living increasingly rely on global networks for the creation, storage and dissemination of knowledge, the need to educate the information-literate scholars/students/citizens has become more widely recognised. All of them, often lack the skills necessary to succeed in this rapidly changing environment, and they need training and support to make use of new technologies for effective teaching and learning. The current environment provides an opportunity for librarians to play a key role in the evolution of an integrated information literacy curriculum.

The concept of a Life Long Learning must take place throughout an individual's life if she or he is expected to be active in the society. Librarians themselves, are aware of the fact that they need CPE if they should provide lifelong learning opportunities for their users. It is of crucial importance that librarians are able to manage knowledge in order to provide easy access to information as fundamental principle of democracy. Citizens need empowering especially in IT technology if they are to exercise their rights and duties in democratic processes and if they are to be involved in economical development and local community decision making.

Information professionals have the opportunity to take a leading role in developing and delivering the learning support strategies, which will be appropriate to this new environment. In response to these challenges a well-organised Training Centre for Continuing Education of Librarians would be of a great importance.

Board Members (2006.-2008.)

Višnja Cej PhD. Marina Čizmić-Horvat PhD. Aleksandra Horvat Dijana Machala Mls. Marina Mihalić Tatjana Nebesny Zdenka Sviben PhD. Daniela Živković

Board Members (2004.-2006.)

Višnja Cej PhD. Marina Čizmić-Horvat PhD. Aleksandra Horvat Dijana Machala Mls. Marina Mihalić Tatjana Nebesny PhD. Jelka Petrak PhD. Daniela Živković

Board Members (2002.-2004.)

PhD Tatjana Aparac-Jelušić PhD Aleksandra Horvat Mls Marina Mihalić Tatjana Nebesni Mls Dubravka Stančin-Rošić Mls Jadranka Stojanovski Milka Šupraha-Perišić

ę,

Librarians

Objectives

- a survey of current continuing education problems as perceived by practitioners.
- a survey of current curricula and needs for continuing professional development covering librarians/information professionals education in Croatia.
- development of interdisciplinary education
- attention on the network literacy (covering also different subject fields, information resources and services).
- knowledge in creation, design, organisation and provision of instructional programs for library users.



Programme

- MODULE I: Intellectual Freedom
- MODULE II: Management Issues in Libraries
- MODULE III: Research and Evaluation in Libraries
- MODULE IV: Collection Development
- MODULE V: Bibliographic Control

Enrolled programs are available on Croatian:

2003

2004 2005

2000

MODULE IX: Electronic Publishers

- MODULE VI: Network-based Information Services
- MODULE VII: Information and Communication Systems
- MODULE VIII: Training the Trainers A Workshop



Schedule

Schedule and List of Classes (February, 2002 - February, 2003)

Training Centre for Continuing Education of Librarians

	Date	Module	Lecture Nu	umber of hours
	7	VIII.	Training the trainers	(5 hours)
	8	VIII.	Training the trainers	(5 hours)
Fe	14	V.2.	Bibliographic control of serials	(6 hours)
February	15	V.1.	Bibliographic control of monographic publications	(6 hours)
ary	19	V.3.	Bibliographic control and management of cartographic material	(6 hours)
	21	V.5.	Processing and management of music collection	(6 hours)
	26	IV.5.	Music collections	(4 hours)
	27	V.8.	Processing of old books	(6 hours)
	28	II.5.	Preservation of library material	(4 hours)
	4	IX.1.	Introduction to electronic publishing	(2 hours)
	5	V.7	Bibliographic control of electronic resources	(6 hours)
	6	V.12.	Subject indexing and retrieval	(6 hours)
	7	VI.1.	Internet searching for beginners	(4 hours)
	12	V.13.	Metadata	(6 hours)
≤	13	VI.3.	Electronic serals	(4 hours)
March	19	II.4.	Library statistics and research	(5 hours)
ä	20	II.1.	Evaluation of Library and Information Service	es (4 hours)
	21	11.2.	Marketing in Libraries	(4 hours)
			Board Members Proc	GRAM ME

Booking Form



the Training Centre for Continuing Education of Librarians

R 00	KING	FORM
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DOOKING TOKM		
BOOKING FORM (Please photocopy this form before completing it.)		
By post to:		
Or by factor		
Or by fax to:		
.EASE NOTE: enue: All events are held at		
ancellations: The cancellations should be received no less than : ys before the start of the course, (We will accept substitutes for		
legates, providing we receive notification of the substitute 10 wo		
fore the start of the course.)		
ELEGATE DETAILS:		
vent: Date:/_	J <u>. </u>	
vent: Date: ame: Mr/Mrs/Ms/	_/ Miss/Dr	
bb Title: Dept:		
rganisation:		
ddress: Postcode:		
el:Fax: nail: WWW:		
	_	
e You a member of Croatian library association? Yes No		
e You a member of regional library association, and which?		
pe of organisation:No. of staff in dept:		
Board Members	Programme	Booking Form
Objectives	Schedule	Main Menu
Objectives	JUNEAULE	divid divid

Workshops where ZCL librarians lecture:

(concerning public libraries)

- collection development
- library statistics
- Internet searching, OPAC's
- topics for librarians in children, music and multimedia departments and school libraries

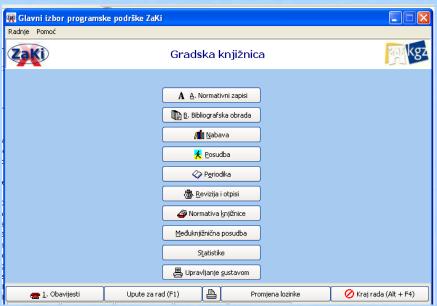
Workshops that ZCL librarians the most frequently attend:

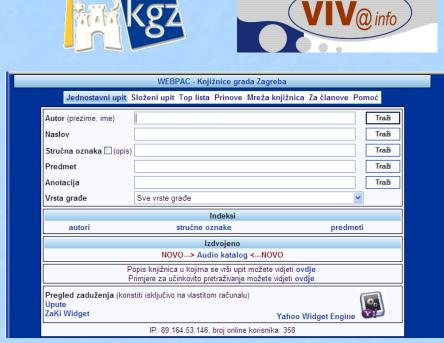
- intellectual freedom
- ICT
- network based information services
- processing of electronic resources
- digitization

Training provided by the Centre improved the proffesional knowledge and skills of librarians ZCL

examples: ZaKi, digitization

NETWORKED INFORMATION SYSTEM ZAKI





acquisition
normative and bibliographic records
classification
subject description
loan
WEBPAC

		-		ki
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Search

Digitized Zagreb Heritage



Digitized Zagreb Heritage on the web site Zagreb City Libraries bring together digital reproductions of invaluable and rare materials of the City Library collections.

COLLECTIONS

Graphics Cartographic materials Books Children and youth books Printed music Ephemera

PROJECTS

Zagreb at the Threshold of Modern Age

Digitization project Browsing and Searching Digital reproductions Bibliographic Record Project team

Mala zorna obuka [detail].

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www.kgz.hr



Browsing options:

Silverlight | JPG



WEBPAC - Skupni katalog sustava Zaki

Jednostavni upit Složeni upit Top lista Prinove Mreža knjižnica Za članove Pomoć

Tražili ste Mala zorna obuka sa hrv., njem., i franc. riječima / [Knjige] UNIMARC MARCXML Primjer			
Naslov	Mala zorna obuka sa hrv., njem., i franc. riječima		
Impresum	Zagreb : St. Kugli, Knjižara kralj. sveučilišta i Jugoslavenske akademije , [1903?]		
Mat.opis	[34] str. : ilustr. ; 26 cm		
Reproducirano kao	Mala zorna obuka sa hrv., njem., i franc. riječima (Zagreb, 2008) [Elektronička građa]		
Stručna oznaka	801.3=00 Višejezični rječnici		
	801.3=862=30=40 Hrvatsko-njemačko-francuski rječnici		

Bibliographic record of the electronic edition Bibliographic record of the original **Colophon**

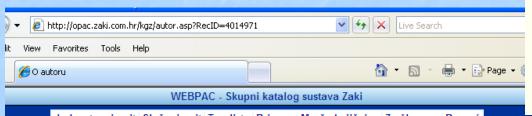






Connections with other databases:

- Calendar of anniversaries,
- WEBPAC



Jednostavni upit Složeni upit Top lista Prinove Mreža knjižnica Za članove Pomoć

Albini, Srećko, 1869-1933

Napomena: Skladatelj

Opširnije: http://www.kgz.hr/izdanja/godisnjice/detail.asp?

10.12.1869.

Datum smrti
Područja
Izvorii
Opis
Ivorii
Opis
Opširnije
Opširnije

Opširnije

Uzidanje KGZ-a notnog zapisa baleta Na Plitvička jezera (1898?).
http://92.242.243.196/kgzdzb/index.php?doctype=2&docid=301004012&vrstadok=5
El. izdanje KGZ-a notnog zapisa operete Baron Trenck (1908.).

ALBINI, Srećko

Naslovi djela u Knjižnicama grada Zagreba

New Project - 2008 Librarians lifelong learning: outcomes of learning and flexibility

Basic information about the project

Competition
The National Foundation for Science,
Higher Education and Technological Development
of the Republic of Croatia

Accepting: 16 September 2008. Contract signed 1st October 2008.

Duration: 12 months

Stakeholder: National and University Library

Letters of support: Zagreb City Libraries

and the Croatian Library Association



Cjeloživotno učenje knjižničara: ishodi učenja i fleksibilnost

111for1

Lifelong learning for librarians: learning outcomes and flexibility

The new project is aimed at improving and updating proffesional training by Centre based on learning outcomes and credit rating

Aims:

- defining measurable learning outcomes framework
- outlining core skill and competences for librarians
- redesigning the existing national programme for continuous proffesional training
- drafting of the proposal for learning outcomes-based lifelong learning for librarians



111for1 Lifelong learning for librarians: learning outcomes and flexibility

Search
Pretražite ...

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CONTACT

Head of Project: Professor Tihomil Maštrović

Address:

National and University Library in Zagreb "LifeLong Learning for Librari ans: learning outcomes and flexibility" Hrvatske bratske zajednice 4 10000 Zagreb

Email: cuk@nsk.hr Tel.: 01 6164 037 Fax.: 01 6164 365

FOTO



MENU

NEWS
ABOUT PROJECT
ACTIVITIES
DOCUMENTS
LINKS

RSS RSS

9 readers

SOCIAL NETWORK

CUK Lifelong learning in LIS

It is a social network about lifelong learning... "Lifelong learning for librarians: learning outcomes and flexibility" is a one-year joint project of the National and University Library in Zagreb, the Department of Information Sciences at the Faculty of Humanities and Social Sciences, University of Zagreb, Zagreb City Libraries and the Croatian Library Association. The project was approved in 2008 as part of the "Learning Outcomes-Based Higher Education" campaign for higher education reform programme, launched by the National Foundation for Science, Higher Education and Technological Development of the Republic of Croatia.

NEWS

18 December 2008 - Presentation of the project 'Lifelong learning for librarians: learning outcomes and flexibility' at the National and University Library in Zagreb, mezzanine seminar room, at 12:30h.

30 October 2008 - Lifelong learning for librarians implementation unit founded at the National and University Library in Zagreb.

28 October 2008 - First project team meeting held. The project plan and activity workflow adopted.

© 2008-2009, cuk

National and University Library in Zagreb

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Voditelj projekta:

prof. dr. sc. Tihomil Maštrović

Adresa:

Nacionalna i sveučilišna knjižnica u Zagrebu Za projekt "Cjeloživotno učenje knjižničara: ishodi učenja i fleksibilnost" Hrvatske bratske zajednice 4 10000 Zagreb

> Elektronička pošta: cuk@nsk.hr

URL:

http://www.nsk.hr/cuk

Društvena mreža:

http://lllforl.ning.com

Telefon:

01 6164 037

Dodatne informacije potražite na mrežnom portalu projekta na adresi:



Sudjelujte u društvenoj mreži na adresi: http://lllforl.ning.com

Lifelong learning in LIS







cuk

"Cjeloživotno učenje knjižničara: ishodi učenja i fleksibilnost"



www.nsk.hr.cuk

Cili projekta

je postavljanje osnove za razvijanje suvremenog fleksibilnog sustava stručnog usavršavanja knjižničara nakon završenog sveučilišnog školovanja.

Cilievi se planiraju postići

- definiranjem matrice mjerljivih ishoda učenja na razini nacionalnog programa izobrazbe knjižničara
- utvrđivanjem jezgre potrebnih znanja i kompetencija knjižničara u Republici Hrvatskoj
- izradom strategije za uvođenje cjeloživotnog učenja knjižničara u RH.





Projektne aktivnosti

- predstavljanje projekta (seminari, predavanja, izlaganja)
- izrada mrežnog portala o ishodima učenja http://www.nsk.hr/cuk
- održavanje društvene mreže o cjeloživotnom učenju knjižničara http://Illforl.ning.com
- radionice o kompetencijama i ishodima učenja u okviru nacionalnog programa izobrazbe knjižničara
- istraživanje o usklađenosti studijskih programa, programa izobrazbe i potreba poslodavaca (upitnik o mišljenju ravnatelja / voditelja knjižnica o kompetencijama i izobrazbi knjižničara, upitnik o mišljenju knjižničara o kompetencijama i izobrazbi knjižničara u RH)
- nabava stručne literature o ishodima učenia i cieloživotnom učeniu.

Kako sudjelovati u projektu?

- organizirati predavanje o ishodima i cjeloživotnom učenju u vlastitoj knjižnici
- pohađati radionice o kompetencijama i ishodima učenja
- sudjelovati u raspravi na temu cjeloživotnog učenja, ishoda učenja i izobrazbe knjižničara putem portala društvene mreže http://lllforl.ning.com
- ispuniti online upitnik o mišljenju knjižničara o kompetencijama i izobrazbi knjižničara
- sudjelovati u programima izobrazbe knjižničara i na taj način poticati cjeloživotno učenje knjižničara
- razvijati osobni profil putem e-portfolija





Project presentation by Dijana Machala



Project
presentation
by Dijana Machala



Project
presentation
by Dijana Machala



Project
presentation
by Dijana Machala



Project
presentation
by Dijana Machala



Project
presentation
by Dijana Machala



Project
presentation
by Dijana Machala



Project presentation by Dijana Machala



Project
presentation opening speech
by Dijana Machala



Professor Tihomil

Maštrović

by Dijana Machala

training for trainers

Lifelong learning in LIS

social network about LLL in LIS in Croatia

HOME

INVITE

MY PAGE

MEMBERS

learning outcomes and flexibility"

PHOTOS

VIDEOS

FORUM

EVENTS

GROUPS

BLOGS

Welcome to Lifelong learning in LIS, Tatjana Nebesny! Here are a few things you can do right now...



Friends





It is a social network about lifelong learning in LIS based on learning outcomes.

Members











Blog Posts

I. radionica o kompetencijama i ishodima učenja u programima izobrazbe knjižničara, Nacionalna i sveučilišna knjižnica u Zagrebu, 6. travnja 2009.

Official project's web page "Lifelong learning of librarians:

At project's official web page you can find information about project's activities.

U okviru provedbe projekta "Cjeloživotno učenje knjižničara - ishodi učenja i fleksibilnost" (CUK), održana je, 6. travnja 2009., u dvorani na polukatu Nacionalne i

Tatjana Nebesny

Sian Out

✓ Inbox

Alerts

Friends - Invite

© Settings Quick Add...

Awaiting Approval

1 Group Invite

social network



Activities

- 2 workshops for trainers
- questionaires designed for employers and practicing librarians
- final publication

ANKETA

Upitnik o kompetencijama i stručnoj izobrazbi knjižničara

- online questionaire

Datum ispunjavanja upitnika	a (dd.mm.gggg):	
Zvanje diplomiranog knjižni	čara stekli ste:	
O polaganjem stručnog ispi	ita (prije 2000. godine)	
O na četverogodišnjem s		
O na dodiplomskom studi	Adresa mrežne strar	
O na izvanrednom studiju	Ime i prezime osobe	
O na nekom drugom stuc	Elektronička adresa	
L	Vrsta knjižnice u koj	
Vrsta knjižnice u kojoj rac	□ nacionalna	

🗖 Suradnja s nakladnicima		
□ Nešto drugo, navedite:		
knjižničarima u radu u knj upišite svoje procjene izbor	enju, sljedeće specifične kompet ižnici i u kojoj se mjeri one stječ rom odgovarajuće brojke (1=najm r: 5=najveća važnost/najviše steče	č u na studiju. Molimo Janja

	Važnost za profesiju	Ocjena usvojenosti stjecanjem zvanja
Znanje i sposobnost formalne obrade građe	00000	00000
Znanje i sposobnost sadržajne obrade građe	00000	00000
Znanje i primjena postupaka izgradnje zbirki	00000	00000
Znanje i primjena postupaka izgradnje digitalnih zbirki	00000	00000
Znanja i vještine upravljanja projekata digitalizacije	00000	00000
Upravljanje procesima informatizacije knjižničnog poslovanja (OPAC, knjižnični sustav)	00000	00000
Razumijevanje zakonskih i etičkih okvira u kojima djeluje knjižnica	00000	00000
Znanje i primjena temeljnih teorijskih načela i povijesnog razvoja knjižničarstva	0 0 0 0 0 1 2 3 4 5	0 0 0 0 0 1 2 3 4 5
Sposobnost pružanja i razvijanja usluga za korisnike	00000	00000
Vještine uporabe informacijskih pomagala i izvora	00000	00000

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više odc

Adresa mrežne stranice knjižnice:	
Ime i prezime osobe za kontakt:	
Elektronička adresa osobe za kontakt:	
Vrsta knjižnice u kojoj radite:	
nacionalna nacionalna	
narodna narodna	
□ školska	
🗖 sveučilišna	
🗖 visokoškolska	
🗆 općeznanstvena	
🗆 specijalna	
Navedite ukupan broj djelatnika vaše k	njižnice:
Navedite ukupan broj stručnog knjižnič	arskog osoblja (dipl. knjiž., viši knjiž.,
knjiž. savjetnici):	
Označite koliko je diplomiranih knjižnič u vašoj knjižnici tijekom 2008. godine	ara (III vise strucno zvanje) zaposleno
C niti jedan	
O do tri	
O više od tri	
Na radno mjesto diplomiranog knjižniča	ara uvijek biste radije zaposlili:
O diplomiranog knjižničara pripravnika	
O diplomiranog knjižničara s radnim isk	kustvom u struci
C stručnjaka neke druge struke	



Expetations:

to improve our present of continuing education and integrated it in lifelong learning

Thank you!

Davorka Bastic Tatjana Nebesny Zagreb City Libraries